

Privacy Policy for Hero App

Effective Date: 27 Dec 2024

Last Updated: 27 Dec 2024

At Hero App, your privacy is of utmost importance to us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our application (the "Hero App") and its related services. Please read this policy carefully to understand our practices regarding your data.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information

Information you voluntarily provide to us when creating an account, such as:

- Name
- Email address
- Phone number
- Device details

1.2 Health and Usage Data

- Prosthetic device details (e.g., type, brand, usage statistics)
- Activity tracking data
- Rehabilitation progress data

1.3 Automatically Collected Data

When you use Hero App, we may automatically collect:

- Device information (e.g., operating system, device model)
 - IP address
 - App usage data
 - Crash reports
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2. How We Use Your Information

We use the information we collect to:

- Provide and personalize the Hero App services.
 - Track your rehabilitation progress and usage patterns.
 - Improve the app's functionality and user experience.
 - Conduct research and development to enhance prosthetic and rehabilitation solutions.
 - Communicate with you regarding app updates, features, and support.
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3. How We Share Your Information

We do not sell or rent your personal data to third parties. However, we may share your information:

3.1 With Your Consent

- With medical professionals, researchers, or rehabilitation centers as part of your treatment plan.

3.2 With Service Providers

- With third-party vendors who provide services such as data analysis, hosting, and customer support.

3.3 For Legal Reasons

- To comply with legal obligations, protect our rights, and enforce our terms of service.
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4. Data Security

We implement reasonable technical and organizational measures to protect your personal data from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure. Therefore, we cannot guarantee absolute security.

5. Your Rights and Choices

You have the right to:

- Access, update, or delete your personal information.
- Opt out of certain data collection practices by adjusting your device or app settings.
- Withdraw consent for the processing of your data.

To exercise these rights, contact us at app@armbionics.am.

6. Third-Party Services

Our app may contain links to third-party websites or services. We are not responsible for the privacy practices of these third parties. Please review their privacy policies before using their services.

7. Children's Privacy

Hero App is not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we discover that we have inadvertently collected such data, we will take immediate steps to delete it.

8. International Data Transfers

If you are accessing Hero App from outside the country where our servers are located, your data may be transferred across borders. By using the app, you consent to the transfer of your information to other countries, including those that may have different data protection laws than your jurisdiction.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective when posted on this page, and the "Last Updated" date will be revised accordingly. We encourage you to review this policy periodically.

10. Contact Us

If you have questions or concerns about this Privacy Policy or your data, please contact us at:

- **Email:** app@armbionics.am
- **Phone:** +37455990089
- **Address:** Bagrevand 21/1, Yerevan, Armenia

By using Hero App, you acknowledge that you have read and understood this Privacy Policy.
Thank you for trusting us to support your rehabilitation journey.